Global Change

SecurTrac COMPLIANCE SOLUTION

DOMINO 8.5 READY

A world-class distributor looks to monitor Domino changes made by administrators in multiple locations across the globe

About the customer

This distributor of communications products provides a truly unique global distribution network, electronic systems capabilities, and world-class product and technical expertise to provide cost-effective solutions for their customers.

What needed to be accomplished?

A single domain Notes environment was spread across multiple servers and serviced global operations. There were Notes administrators in various locations throughout the world and changes would take place that would be noticed days or weeks later when additional issues arose.

A situation arose when mail routing was changed in the middle of heavy and sensitive information exchange. It was a high exposure event that required review so that it would not happen again. The Domino environment is business critical and changes made by administrators would need to be monitored.

A change/auditing solution for the Domino environment was needed to monitor administrator changes and to share change information.

Quantifiable business benefits

Based on the previous incidents, it was apparent that the investment in SecurTrac would pay for itself and provide the level of insurance that management had mandated.

Admins are now aware of changes much faster, often in real time, and can respond in a more proactive manner.

Plans and ideas for enhancements to the solution

New business tools and applications will be added as business needs arise. It is comforting to know that auditing can be plugged in to any application instantly.

This auditing-on-demand solution ensures that application functionality can be focused upon. This scalability will allow maximum value from the product to be achieved.

The behaviour change

Admins are more responsive and aware of monitoring. Changes are made that are consistent with IT practices. If changes are made, notifications are sent out and others on the team can review the change. If there are issues, there is sufficient information to restore settings and address items before there is a significant impact on the business-critical environment.

In the past, blame might focus on a particular person or a single change without getting a good picture. SecurTrac moves the staff past finger pointing and ensures that there is a focus on providing solutions to support the business critical environment.

The company is very satisfied with the solution.

Lotus Advisor

Anyone with auditing requirements in their applications or with interesting in securing the flow of information due to regulatory requirements would be well served to evaluate and deploy SecurTrac

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